



# THE PINES

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## MUSIC PARK

# COVID-19 PREPARATIONS

**THE PINES MUSIC PARK**  
5024 CRESCENT AVE. EAU CLAIRE, WISCONSIN

[WWW.PINESMUSICPARK.COM](http://WWW.PINESMUSICPARK.COM)



We are looking forward to hosting a safe and enjoyable event, which we believe is possible with people spaced out properly in an outdoor environment. With proper expectations in place, we can safely camp outdoors and enjoy live music under the sun and stars. Please read on regarding our plans to mitigate the risk of COVID-19 exposure at our socially distanced Campout events which are limited to a capacity of no more than 1,000 people.

Things will be a bit different than our normal Blue Ox Music Festival in not only scale but also in terms of expectation. These changes are meant to not only keep each of us individually safe, but also to protect the community at whole. To do this we all have to be on the same page in terms of expectations to have a safe and enjoyable campout while incorporating live performances of the music we all love. We will need to enjoy the performances together while apart. Keeping distance between each of your household groups.

In addition to the bullet points laid out below we will encourage all attendees and employees to wear masks when social distancing is difficult, bring your own mask if you can, custom cloth masks will also be available on-site. Sanitization protocol will be followed with frequent cleaning of all high touch surfaces (portable toilets, water stations, counters, and railings). Stations providing hand sanitizer/hand washing materials will be available throughout the venue. We also ask that you arrive prepared for your weekend, shopping in your local community, so you do not need to make last minute trips around town. This will protect the local Eau Claire area from those traveling in from out of town. To provide an additional level of protection from unnecessary interaction we will be allowing carry-ins throughout the venue so you can enjoy your own food and beverage throughout the weekend.

## **PRE-ARRIVAL/CHECK-IN**

### **INITIAL ARRIVAL – CHECK IN**

- Blue Ox asks that all people arriving wear masks when entering the campgrounds to check in, employees who are working this area will also wear masks during their interactions with those arriving.

### **HEALTH QUESTIONNAIRE**

- All visitors and employees will need to complete a health questionnaire and contact tracing form on their day of arrival.
- The health questionnaire will ask about symptoms and potential exposure events, those exhibiting COVID- like symptoms are asked not to come to the event and contact us for a refund. Those arriving with COVID-like symptoms will be offered a refund and will be refused entry.
- Contact tracing information will be collected including name, phone, e-mail, address, and vaccine/antibody status. This information will only be shared with outside parties if necessary, for contact tracing due to COVID-19 exposure.
- All attendees and employees are encouraged to turn on the WI Exposure Notification app in their phone to aid in contact tracing efforts if the need arises.

### **REFUNDS**

- All individuals that have COVID-like symptoms or test positive for COVID-19 at the time of the event will be offered refunds, so they do not have financial incentive to attend if showing symptoms.

### **ADDITIONAL MESSAGING**

- Unvaccinated guests and employees are encouraged to take a COVID-19 test in the week before the event if they think there was a chance they were exposed to the virus. We understand that results are just a snapshot in time, but it does not hurt. Taking a test after the event is also good practice to protect your local community.
- If symptoms arise during the event for anyone, they will be encouraged to immediately wear a mask and self-isolate. If it is possible to leave the event that would be the best for everyone.



## **ONSITE PROCEDURES AND GUEST EXPECTATIONS**

### **CAMP AREA**

- All campsites will be sold with social distancing in mind. Campsites will be spread around the music area so foot traffic in any one area will be spread out. Some sites will have clear sightlines to the stage so you will not have to leave your site to enjoy the show.
- The shower building will be closed during this event.
- With social distancing in mind and due to their irresistible cuddliness, dogs will not be allowed, you will be denied entrance and we will be unable to refund your ticket/campsite purchase.
- We will have dumpsters on-site for garbage and recycling, please use these and clean up after yourself we do not want to risk the safety of our staff to pick up your garbage. Please adopt a leave-no-trace mentality.

### **MUSIC AREA**

- Socially distant circles will be placed in the festival bowl. While in this area you should adhere to these spaces and limit them to your household group. Space will be placed between these circles to allow individuals to travel in and out of the music area freely with distance.
- These socially distanced circles are first come first served and may be occupied 30 minutes before the start of music each day. You are asked to be physically present in a space to reserve the right to that particular circle (please do not just leave your belongings there to reserve it).
- Masks should be worn when you are out of your social circle and moving throughout these areas of the festival.
- Circles are intended to reduce the urge to crowd the stage, there may not be enough of these circles for every individual or group. If all circles are filled, you are encouraged to setup outside the circles in the open spaces that surround the festival bowl. Many reserved campsites also offer great sightlines to enjoy the show from the comfort of your own site.
- There will be open space behind these marked areas where you can spread out a bit more, this should allow everyone to enjoy a space that they feel comfortable in.

### **FOOD/BEVERAGE**

- Food cart operators and bar staff are required to wear masks when staffing their areas.
- In areas where lines or queuing may occur, markings will be placed on the ground to provide 6' social distancing requirements.
- Sanitization protocol will reflect best practices provided by WEDC and Health Department publications.
- Online food and beverage ordering/order-by-text/call-in orders will be explored and implemented where and if possible.

We ask your cooperation so we can all be on the same page supporting live music and all of those that make it possible: artists, managers, sound and stage tech, lighting teams, photographers/videographers, and everyone else that gets work by being able to have events like this. **As more of the population gets vaccinated and guidance from health authorities changes, some of these policies may be updated closer to the event.**

If you are unable to conduct yourself in a responsible manner you may be asked to leave without refund. Your actions effect others and we must take action to ensure that everyone conducts themselves in respectful and safe ways.

### **TICKETING AGREEMENT**

Event is rain or shine. By purchasing tickets to this event, you agree to take all associated risks of exposure to covid-19. You also agree to conduct yourself in accordance with outlied safety measures including: maintaining social distance between household groups, wearing a mask when social distancing is not possible, frequent hand washing/sanitizing, and just not being "that guy/-gal". We have faith that we can do this together in a safe way!



**SOCIAL DISTANCING CIRCLES**  
8' DIAMETER CIRCLES PLACED 6' APART



**CIRCLES ARE INTENDED FOR SINGLE HOUSEHOLD (OR CAMPING GROUP).  
MASKS ARE TO BE WORN WHEN MOVING THROUGHOUT THIS AREA AND  
CAN BE REMOVED WHEN WITHIN YOUR CIRCLE.**